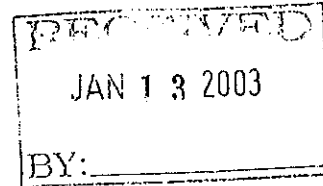




**TRIZEC**

January 9, 2003



Mr. Michael Constantine  
Constantine Commercial Construction, Inc.  
8860 Citation Road  
Baltimore, MD. 21221

Re: Mr. Carl Ohl.

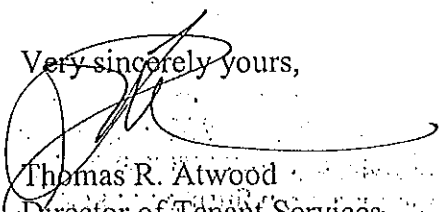
Dear Mr. Constantine:

It is not very often that I get an opportunity or the pleasure to address pleasant issues or offer commendations to a vendor. However in this particular instance, the opportunity has presented itself. By this, I make reference to one of your Superintendents, Carl Ohl.

I have had the pleasure of working with Carl in one capacity or another for approximately 7 years . . . during the tenant build out of Treasure Chest Advertising later to become Vertis, Inc. and now the latest project at 250 West Pratt, GSA/Parole & Probation. It was during the GSA project that I was re-introduced to the commitment, professionalism, and will do attitude of this individual. This particular project started out as a very straightforward no nonsense project with some set timeframes and schedules for completion. Here it is 6 months later (thank you GSA), and still closing on the changes and still trying to put this one to bed, Carl's attitude and demeanor have not changed. He is truly customer driven!

As such, I feel it necessary to point out that in this day of demanding customer service, you are exceptionally fortunate to have an individual who exemplifies that issue and your company. We too, are very fortunate to have had the opportunity of working with his expertise and look forward to a continued relationship. That being said, I will close by saying thank you.

Very sincerely yours,

  
Thomas R. Atwood  
Director of Tenant Services.